

Implementing Cultural Responsiveness Practices at the Individual & Organizational Levels

Alameda County Behavioral Health ♦ January 16, 2020 ♦ 9:00 AM – 4:00 PM 1900 Embarcadero, Ste 101, Oakland, CA 94606 ♦ Brooklyn Basin Room,

As awareness has increased about the importance of **culturally responsive (CR) services**, based upon the specific needs of diverse ethnic/cultural groups, many organizations are recognizing the critical nature of building staff capacity and effectiveness in serving clients. Adding to the complexity of providing CR services, is the awareness that mental health and substance abuse differently impact different ethnic/cultural groups and reflects both historical and current social determinants of health. As such, the overarching focus for this training is to increase understanding, awareness and consistent utilization of CR practices and procedures to improve services and client outcomes.



Adèle James brings more than 20-years of experience in the nonprofit sector, including 11 years in foundation grant making with three California based foundations. Adèle's portfolio includes working with a cohort of 9 family resource centers to design and implement a Cultural Responsiveness Action Plan based on the National CLAS Standard. Read more.

By the end of this training, participants will have increased their capacity to:

- Identify 3 factors that can promote or negate Cultural Responsiveness.
- Identify historical, contemporary and transgenerational factors that impact client wellness and the role of Cultural Responsiveness in improving health outcomes.
- Discuss how personal cultural identity can influence the quality of relationships with supervisees, clients and families.
- Apply the National CLAS Standards, Cultural Formulation Interview questions and other tools to enhance organizational cultural responsiveness.

Please self-register at: http://alameda.netkeepers.com

For REGISTRATION assistance contact: Office of Ethnic Services,

Javarré Wilson, Ethnic Services Manager, Email: OfficeOfEthnicServices@acgov.org Ph: (510) 777-2118

Do you have a reasonable accommodation request or grievance regarding an ACBH training?

Go to: http://www.acbhcs.org/training

CEU information: This course meets the qualifications for 5.5 hours of continuing education credit for RNs by the California Board of Registered Nurses, BRN Provider No. 12040; for Addiction Professionals by the California Consortium of Addiction Programs & Professionals Education Institute (CCAAP_EI), Provider No. 4C-04-604-0620; for LMFTs, LCSWs, LPCCs, and/or LEPs as required by the California Board of Behavioral Sciences; Alameda County Behavioral Health Care Services (ACBHCS) is approved by the California Assoc. of Marriage and Family Therapists to sponsor continuing education for the target audience of this training, Provider No 65749; and for Psychologists as an approved provider by the California Psychological Assoc., Provider No. ALA006. ACBHCS maintains responsibility for this program/course and its content. Please note: in order to receive CE credit, it is the participant's responsibility to attend the full training, sign in, sign out, and turn in a completed evaluation.

Training presented by ONTRACK Program Resources, with funding from Alameda County Behavioral Health.



